

The logo for L+ Concierge is centered on a dark background. It features the text "L+ Concierge" in a light blue, serif font. The "L" and "+" are in a larger size than the word "Concierge". The logo is framed by several overlapping, white, circular brushstroke-like lines that create a sense of motion and depth.

# L+ Concierge

## PIONEERING A NEW 'CONCIERGE SERVICES' CONCEPT

L+ Concierge is providing the world's most demanding travellers with a comprehensive range of capabilities delivered to the very highest standards of personal & corporate service.

Since its beginnings 8 years ago, the company has grown from being involved with MICE business in France to re-locate in Asia and today, the company's global coverage includes and switched to Private individual Concierge services, and also high Corporate concierge services

After our first year of operation here in Thailand and covering the main destinations for our clientele in South East Asia we have decided to extend and offer a more sensible Concierge services and a new concept by being the pioneer in creating a network of 'boutique concierge' expert in their destination.

By being part of our network, our partners will have the opportunity to offer their 'members' of their own concierge company, an extremely cost-effective solution focuses on the high services and expertise.

L+ Concierge's flexible approach means that the partners and its clients/members can be serviced in an expert manner when required in order to match expectation and demands.

Whatever the economic conditions, L+ concierge new concept with its partners adds significant value, whether as a network proving tool in a growing market or as a innovative mechanism in a shrinking one. This adaptability creates substantial new opportunities for partners to develop their new offers, services and an expert networks of 'real' concierge in many destination worldwide.



## THE PARTNERSHIP - A concierge services solution in a Luxury Residential Building

Why have a 'Lifestyle & Travel' concierge service in your luxury Residential Building?

Unrivalled reactivity & expertise to market

- » Extensive experience of all new partner listed and selected
- » Specialist knowledge of expert in their own city/country
- » Exceptionally accurate sourcing and selection of high end suppliers

Experts in their own disciplines & city

- » Dedicated staff for all tenants and providing high levels of customer / partner continuity and recognition
- » Customer Service satisfaction amongst the best in the industry (almost 100% in independent customer surveys, by partner and destinations)
- » Flexible approach to each request in order to meet expectations of their clients, when concierge services is requested
- » VIP services and concierge services hotline from 8am to 22pm
- » Operating as Travel agency expert providing members a full travel & lifestyle services
- » Recommending the best in their city and worldwide destinations with expert service and on-site consultancy if necessary to plan and recommend their members

Reduced risks misleading information and recommendations

- » Each partner had been qualified and visited and we offer VIP attention when traveling
- » Only use other partner in the network and concierge services only at the destination can even be requested for better service
- » A concierge travel expertise is given to any request to attend the clients best requirements

Benefits from privileges, special rates and special offers, updates, with all the partner in key destinations worldwide, for the interest of the clients and members

## OFFERING A BRAND NEW MEMBERS EXPERIENCE & SATISFACTION

ENJOY | REMEMBER | AND ALWAYS WANT TO COME BACK

### Regional and National services

- » Offering our expertise in many destinations in Thailand, with other expert concierge partners in many keys locations and cities
- » Offering in your service various other services (grocery shopping list, limo booking, visa and work permit, table booking, club VIP list)
- » Offering and real concierge services for all tenants saving them time, and with a services that is on-site and online, with also a consultancy service on request only for bigger travel plan, corporate planning, event planning

### International services

- » Offering many destination in South East Asia for its Members
- » Economic and reliable operation with Partner Concierge in many worldwide of new city pairs with a close expertise on their destination and services offered
- » Using expert assistance when ever needed to service their best customers and ultra VIP members, with an economic business model per request
- » Still offering other destinations in a downturn to maintain presence without involving any costs and sacrificing services offered
- » Accessibility to our new website where all our Asia suppliers will be listed and possibility to make request to our platform 24/7 with all our benefits
- » Accessibility to our 'VIP packages worldwide' ([lifestyletravel.co](http://lifestyletravel.co)) to offer your members and clients many already thought program... on request only.
- » Offer our member to have access to clubs/bars/restaurant worldwide with privileges and VIP status where L+ concierge will have set up partnership *(small fees apply to receive the member card allowing your clients and members to be recognised)*





## A BRAND NEW CLIENT/MEMBER EXPERIENCE

Our Partner had all been qualified and selected carefully and meet some special requirements for us to offer our members/clientele that is traveling frequently for business and leisure, have above-average disposable income, and spend significant amounts of money when on holiday/business

Our Partner:

- Hotels classified in 3 different categories: Luxury/small Luxury, Design/Boutique, Unique/Unusual
- Category range: 4\* to 5\* only, or unique hotel based on services, uniqueness, location
- 90% are 5\* hotels
- 90% offer high-level professionals services
- Accommodation and travel destinations recommendations are the main services of Lifestyle Travel+ and are of the most interest of their members and clientele when planning a trip for leisure or business, followed by travel recommendation at the destination (cultural/nightlife/restaurant/clubbing/social & cultural events)
- Of those 100% have made a purchase decision based on the information we provided the majority (90%) made accommodation selection with us and our partners following our recommendations

Should we will be able to provide reliable partners in many other key destinations we do not cover, and having partner offering us their services and privileges/special rates and concierge services we will surely be able to:

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Accomodate more and all clientele requests

Fidelize our members base and offer our services in their own city but anywhere in the world

Offer concierge services to access special events (social or cultural) private event/party anywhere

Open doors of best clubs and restaurant to guaranty our clients/members to have acces to an array of privileges  
Offer a 24h proper concierge services less costly for the client, than calling his local concierge in his own country, especially when traveling abroad

A real insight on the destination and what it has best to offer to have no ccomplain and best experiences

Respond to any request more effcently and faster than any other concierge operating a basis 'database of suppliers' that has never been fully qualified (in contrary to our partner concierge at destination we propose to our clientele)



## FURTHER INFORMATION AND REGISTRATION FORM

For more information about L+ Concierge and to become a selected Luxury Residential Partner in your destination, please contact Eric Fromento on +66 (0)8 0987 7499 or email [eric@onetworksolutions.com](mailto:eric@onetworksolutions.com).

For more information about One Network Solutions International Co Ltd visit our website [www.onetworksolutions.com](http://www.onetworksolutions.com)

Other website under One Network Solutions

[www.one-meeting.com](http://www.one-meeting.com)

[www.lifestyletravel.co](http://www.lifestyletravel.co) *(under maintenance - members only)*

To receive the registration / qualification form please send an email to [partner@onetworksolutions.com](mailto:partner@onetworksolutions.com)

We will process your registration/qualification form and we will inform you of the approval or not within a week of the date you sent it.